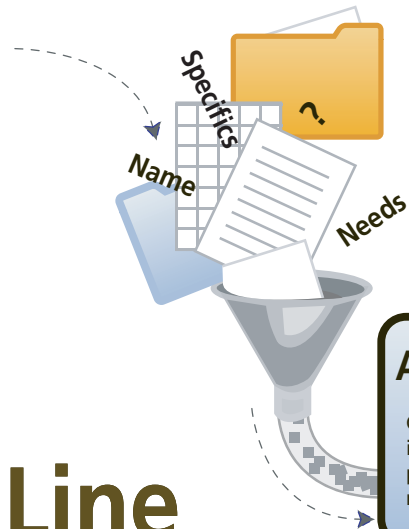


Service Minder™

Connecting the Front Line to the Bottom Line



ASSESSMENTS

Capturing Assessment data is critical in developing proper pricing & service models for residents

SERVICE PLANS

Generation of Suggested Service Plan from individual resident which leads to schedules, agreements and service plans

SERVICE AGREEMENT

- ▶ Meets regulatory requirements
- ▶ Customized wording available

SERVICE SCHEDULES

Provider schedules are generated from the service plan – by confirming schedules the billing process is seamless at month end

DOCUMENTATION OF SERVICES

- ▶ Weekly Charting
- ▶ Monthly Charting

BILLING

All of the previous steps flow into a complete resident bill:

- ▶ Rent
- ▶ Services: Resident Packages or ala cart service charges, or both.
- ▶ Monthly Recurring Charges