



DIRECT MESSAGING

Powered By ELDERMARK



SWITCH TO DIRECT MESSAGING TO SAVE TIME, REDUCE WASTE AND BOOST EFFICIENCY

With Direct Messaging powered by Eldermark, senior living communities can now communicate with physicians, hospitals and other vendors across a secure email network just for them. Direct Messaging harnesses the power of Eldermark's innovative Health Information Exchange (HIE) to offer true interoperability—making the sharing of residents' personal health information faster, easier and more secure than ever. Better still, it's less costly than fax or mail and accessible from any authorized online device.

SAY GOOD-BYE TO THE FAX MACHINE

No paper storage searches, no more time-wasting faxes. Direct Messaging lets you communicate securely with physicians, hospitals and vendors through your normal email box—offering a paperless, safe and immediate transmission of data that's 100% HIPAA compliant.

OPTIMIZE CARE COMMUNICATIONS

Now providers and senior communities can instantly address medication concerns, discharge notifications, care summaries, referrals, lab results and more.

STREAMLINE TRANSITIONS OF CARE

Ease resident transitions by instantly sharing pertinent health data across systems when residents move between different care settings.

SAVE MONEY AND TIME

Thanks to Direct Messaging's automatic delivery confirmations, registered mail and courier costs are things of the past—along with time-wasting voicemails and follow-up calls.

TRUE INTEROPERABILITY AT LAST

All personal health information is attached to the resident within the Health Information Exchange, so you can use Direct Messaging to send data from our many other modules, including **Cloud Storage**, **Physicians Orders** and more.



Learn how Direct Messaging helps providers coordinate care, increase referrals and save money.

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A POWERFUL PROFESSIONAL NETWORK

Because Direct Messaging provides the most comprehensive and easiest way to connect an entire network of users—including physicians, home health providers, long-term care communities and more—thousands of hospitals and HIEs have chosen to implement the technology. As a result, Direct Messaging makes it easier to become a preferred referral partner for hospitals, improve quality of care and boost workflow efficiency.

USE DIRECT MESSAGING TO...

- Request relevant information on new patients
- Find physicians, hospitals, social workers, labs or other healthcare providers
- Access names, emails, phone numbers, addresses and more
- Receive Care Coordination Alerts when a patient is admitted, discharged or transferred
- Receive alerts when an abnormal result is recorded
- Send and receive personal health information

	DIRECT MESSAGING	Regular Email
Send and receive personal health information, discharge summaries, referrals between clinicians and health care facilities and more	✓	
Secure, HIPAA-compliant messaging	✓	
Visibility in nationwide provider directories	✓	
Search the most robust directory for your colleagues' addresses	✓	
Transmit lab reports to the ordering physician and to the senior living community	✓	
Patient/provider communication	✓	

Save money by reducing your reliance on fax, VPN and express mail. Getting started is easy.

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